



June 22, 2020

Dear Friend:

On June 16, 2020, the State of New Hampshire authorized long-term care facilities to offer Outdoor Visits. As always, there are stringent guidelines that Presidential Oaks must comply with for the safety of our residents and our staff members. We plan to trial Outdoor Visits beginning with Retirement Living Residents effective July 1, 2020.

To schedule an Outdoor Visit, The Visitor must call 603-225-6644. Since Outdoor Visits are limited to (2) Visitors, both of whom must be over the age of 12 and arrive in (1) car, please coordinate with your family. Also, each visitor is required to answer questions about symptoms, exposure, and travel during the call. If this initial screen is successful, an Outdoor Visit will be scheduled.

Outdoor Visits are being scheduled Tuesdays at 10:00am and 1:00pm; Wednesdays at 3:00pm, 4:00pm, and 6:00pm; and Saturdays at 9:00am, 10:00am, and 1:00pm. Retirement Living Outdoor Visits are currently limited to once every (3) weeks to ensure a fair rotation.

On the day of the Outdoor Visit, you will park in the designated Outdoor Visit parking space and call 603-225-6644. You must remain in your vehicle until the Nurse Assessor has completed the final screen. If the final screen is successful, you may exit your vehicle, don a face mask, sanitize your hands, and proceed to the designated Visitor Seating Area. During the Outdoor Visit, it is imperative that you do not approach the resident per the guidelines. Additionally, since you both must wear a face covering at all times, food or beverages are prohibited during the Outdoor Visit.

We are excited to be taking this step as we understand how much an in-person visit will mean!

Sincerely,

Anne M. Purington, NHA, FLMI, BS
Chief Executive Officer

Please note that an Outdoor Visit may be cancelled without notice for a multitude of reasons including, but not limited to, COVID-19 status, weather, or staffing shortage.