



Presidential Oaks Visitation Protocols - Revised 7/7/21
Indoor Visitor Building Access
(Based on community positivity rate < 10%)

Points of entry:

- Minot Street Entrance: Main Entrance - Carport - Reception
- Open Visiting 10 a.m. – 4 p.m., 7 days per week

Designated Resident Room visits, unless approved private common space

Off Limits:

- All Bathrooms
- Dining Rooms and Kitchenettes
- Office Space and Conference Rooms

Instructional Signage

No entry with symptoms

Remove old mask, sanitize hands, apply new mask

Visitation Questioner completed

Policy "Welcome Letter" offered

Signs & Symptoms of COVID-19 – must call Presidential Oaks within 10 days after visit

Unscheduled Indoor Family Visits

Presidential Oaks allows for visitors to arrive, unannounced, and visit with a resident. However, we limit visitor access to areas where safe social distance can occur and encourage visits to be held outdoors if possible.

Guidelines:

- Visits are limited to the resident's room; A roommate must consent to the visit
- Social distancing is highly recommended during visits, for those not vaccinated
- Visits are limited to one (1) hour and two (2) people per visit
- Any person may visit as long as they are symptom-free and can wear a mask.

Process:

1. Visitor comes to main entrance, reports their visit and resident
2. Visitor removes mask, sanitize hands and don new mask
3. Visitor goes to reception desk to be screened and given Welcome Letter.

4. Reception checks visitor log, to ensure visitation approved
5. Reception logs visitor name, resident/room, and time in/out
6. Visitor will sanitize hands and enter elevator
7. Visitor will proceed directly to resident room
8. When leaving, Visitor will check-out
9. Reception/LNA will coordinate process

Compassionate Visits

Based on circumstances that may occur outside normal visiting hours - Compassionate Visits will be scheduled.

Guidelines:

- Same Visitation guidelines will be followed

Visits outside Center- Leave of absence < 24 hours

Guidelines:

- Any vaccinated resident may leave the facility with a family member/friend (Presidential Oaks highly recommends a vaccinated family member/friend)
- Staff will not assist resident to, in or out of vehicle
Residents must notify their nurse of their departure time and their return time, and destination if available
- All Pick-Up/Drop-Off happens at Minot Street Entrance - Reception area - Carport

Process:

1. Family member must follow Visitation guidelines
2. Resident will sign-out at nurses' station
3. When resident returns, they will press buzzer to alert reception or nursing
 - a. If before 4:30 p.m., Reception lets them in
 - b. If after 4:30 p.m., 2nd Floor lets them in
4. Resident returns to nurses' station
 - a. If RL, Resident signs back in
 - b. If AL, Resident signs back in
 - c. If nursing home, nursing escorts resident back to room, signs back in and checks in to nurse for medications or any concerns while out on LOA