



October 13, 2021

Dear Family Members,

As we continue to navigate through the Covid-19 pandemic and the continuous changes that are needed, I want to first thank you for your support and cooperation. We understand the disruptions are not easy for family members and friends who want to visit with their loved ones and we truly appreciate your flexibility as we continue to keep our residents and staff healthy and safe.

The center should be receiving information regarding our booster shot program within in the next few weeks. Unfortunately, we continue to see breakthrough cases of the virus with Vaccinated Staff and their family members. This will be an on-going challenge over the weeks and months ahead.

On Wednesday, October 13, 2021, the center was notified of a Breakthrough Case of one of our Activities Staff. The last date the staff member worked at the center was on Wednesday, October 13, 2021.

Unfortunately - as a precaution - to ensure there has been no potential transmission, all 2nd floor residents have been placed on quarantine and will be tested. All staff members in direct contact will be tested as well. We are hopeful the results of these tests should be returned by Friday, October 15.

During this response testing we will be discontinuing visits until at least **Friday, October 15**, or until we have received the details on all the test results.

Please continue to look for updates on the Presidential Oaks Facebook page as well as through email. As always, if you have further questions, feel free to call us at 225-6644.

We will update you all, later in the week.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jeff Schwartz', is written over the printed name.

Jeff Schwartz,
CEO-ADM, NHA, MHA