



January 26, 2022

Dear Residents and Family Members,

We once again are reaching out to inform you of positive Covid-19 cases at Presidential Oaks. On Jan. 25, 2022, one staff member on the 3rd floor tested positive for Covid-19 and there may be a potential exposure of resident(s) to the infected person. We will be monitoring all residents over the next 24-48 hours.

There are also two positive cases involving residents on the 2nd floor that we are continuously monitoring.

Staff has worked diligently to combat the Covid-19 virus all while maintaining flexible visitation schedules and protocols. Testing of all residents and staff members continues and we work to contain the infections and not spread to any additional people in the building.

As a measure of protection, visitors will be required to wear an N95 or KN95 mask during their visit.

And as always, all visitors are **REQUIRED** to wear a face mask throughout the duration of a visit – which includes in a resident's room. This does mean **nose and mouth covered at all times**. There is no eating or drinking during a visit. Staff are permitted to discontinue a visit if a guest does not comply with this requirement. Merrimack County has a high rate of Covid transmission at this time – more than 20%; therefore, we are being cautious for our residents and your family member's sake.

Visitors will continue to be screened at the reception desk and provided a new mask, which **MUST** be worn throughout your visit. Sanitizing your hands and 6 feet social distancing must occur during all visits. There are **NO** exceptions!

We will keep everyone updated over the next week on the status of this current situation. Please check your emails daily and you can always call reception, to receive any updates. Thank you for your understanding and continued cooperation during this challenging period.

Sincerely,

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