



January 31, 2022

Dear Residents and Family Members,

The number of positive Covid-19 cases within Presidential Oaks continues to rise. Despite our best efforts and nearly 100% of our population being vaccinated, this pandemic has created many challenges and continues to infect our community.

Currently at Presidential Oaks we have 11 positive residents on the 2nd floor, one positive resident on the 3rd floor in addition to staff member cases. Testing of all residents and staff members continues and we work to contain the infections and not spread to any additional people in the building.

As a measure of protection, we are highly discouraging face-to-face visits at this time for 2nd and 3rd floor residents.

Activities and communal dining has been discontinued for the time being as we work to contain the number of infections. Family members and friends are encouraged to call to schedule a virtual visit via Skype to see their loved one. Staff can also assist with phone calls for residents who need help using a telephone.

And as always, all visitors are **REQUIRED** to wear a face mask throughout the duration of a visit – which includes in a resident's room. This does mean **nose and mouth covered at all times**. We require visitors to wear a N95 or KN95 masks while at Presidential Oaks and there is no eating or drinking during a visit. Staff are permitted to discontinue a visit if a guest does not comply with this requirement. Merrimack County has a high rate of Covid transmission at this time – more than 20%; therefore, we are being cautious for our residents and your family member's sake.

Please check your emails daily and you can always call reception at 225-6644 to receive any updates or to schedule a virtual visit. All information is also posted on the Presidential Oaks Facebook page. Thank you for your understanding and continued cooperation during this challenging period.

Sincerely,

Chris Cavarretta, Administrator
Chris.adm@presidentialoaks.org

Tiffany McCarty, Director of Clinical Services
nursing@presidentialoaks.org

Sharon Caron, Executive Director, RL/AL
resaffairs@presidentialoaks.org