

November 23, 2021



TO: All Families and Responsible Parties

FROM: Jeff Schwartz, CEO; Chris Cavarretta; ADM; Sharon Caron, Director- ALF

RE: Visitations at Presidential Oaks

As you know this is a challenging time, and we are doing our best to have families and guests visit their loved ones and keep everyone safe. We will continue to offer daily visitation hours between 10 a.m. to 4 p.m., and scheduled visitations for special occasions and comfort care. Visual meetings through Zoom or Skype are also available.

With the current Covid-19 positivity rate substantially high in New Hampshire, we must follow the core principles of Covid-19 infection prevention while visiting:

1. No visitors with Covid-19 symptoms, positive Covid-19 test or currently meet criteria for quarantine should enter the center. Screening for all visitors will continue.
2. Proper hand hygiene prior to visit with an alcohol-based hand rub
3. Face covering or mask and physical distancing
4. Visiting in private areas or resident room.
5. Highly recommend fully vaccinated visitors.

(Face shields or eye protection will no longer be required)

I am pleased to state at this time 99% of our residents are fully vaccinated and 90% have received their boosters. The center now has a full vaccinated mandate for all staff, with one medical exemption. This was a huge accomplishment, and we lead the nursing home community with staff vaccination rates. As you know, during this Covid-19 emergency, the center has had several break-through cases. When this occurs, the center has to complete "Outbreak Testing" on all residents and staff that may have had contact with the positive case. This is to determine if there is any type of additional outbreak or spread of infection. This process usually takes about seven days to complete. During this period, we previously closed the center to visitations. Due to a new CDC/CMS rule, we will no longer close visitations during outbreak testing.

While it is safer for visitors not to enter the center during an outbreak testing period, visitors may be allowed to visit, as long as the core principles are followed. We will continue to notify you when the center is in "Outbreak Testing" and highly recommend that you do not visit during this period. We will continue to communicate status of testing after completion period.

We highly recommend that all family members, friends and guests that come to Presidential Oaks be vaccinated, or at least be tested prior to their visit, we will continue to ask your vaccination status prior to visit, but this will not prevent you from visiting. Due to the high positivity rates in the community, we highly recommend that residents not go home for family visits. We understand this is difficult during the holidays, but the ultimate goal is the safety of your loved ones and our staff.

I want to thank you for your continued support and cooperation during this difficult time. We wish you a healthy and joyous holiday season. Happy Thanksgiving!!

/klm