



June 11, 2021

Dear Resident and Families,

Thank you for supporting us during these unprecedented times! We have been working diligently on plans to reopen Presidential Oaks in a safe manner. As such, we are pleased to present the **“Open Door”** Family Visits Program!

The Open Door Program allows visits for fully vaccinated residents Monday through Friday from 9:00 a.m. to 4:00 p.m. **without being scheduled**. This is fantastic news for residents and families alike. To visit your loved one, simply come to the Minot Street Entrance, put on a clean mask, get screened, and go directly to the resident’s room. This program was developed with the utmost care to avoid exposure to staff and other residents. Therefore, visits are limited to the resident’s room.

Any person may visit as long as they are symptom-free and can wear a mask, however, there is a limit of two (2) visitors at a time. Also, to ensure the safety of all, no more than 10 visitors will be allowed on each floor (facility). Visitors will only be allowed to travel through Common Areas (including parlors), corridors, and the lobby. Finally, visitors will have no access to bathrooms, Dining Rooms and kitchenettes, stairwells, porches and decks, or office space.

We understand that some families may prefer to schedule a visit, especially if they have an inflexible work schedule, or are traveling a distance. To schedule a Greenhouse or outdoor visit on Tuesday, Thursday, Saturday, or Sunday, please send an email to [visits@presidentialoaks.org](mailto:visits@presidentialoaks.org).

With these generous visitation opportunities, the need for a Compassionate Visit is markedly reduced. However, if you need a visit on a day/time not offered by the Open Door Program or the Scheduled Visits Program AND the resident has had a psychosocial decline, you may still email [nursing@presidentialoaks.org](mailto:nursing@presidentialoaks.org) to arrange for a Compassionate Visit.

Our best,

The Entire Visits Team