



August 13, 2021

Dear Family Members and Responsible Parties, Presidential Oaks

Center Update

Those who live and work in long-term care are faced with challenging times due to the Covid-19 virus. Presidential Oaks has over 68% of our staff vaccinated and 99% of our residents. We just completed a Vaccination clinic here at the center for residents, staff, and families. We are moving forward in hopes to reach our goal of 100% vaccination. Those not vaccinated are routinely screened with PCR Covid-19 tests per CMS guidelines.

Unfortunately, the positivity rate is rising in the state with substantial spread and many long-term care centers are facing positive Covid-19 results. This week, on Wednesday 8/11, we had one staff member test positive. We have contacted NH Department of Public Health and they have provided guidelines that we have implemented. This includes, screening all staff and residents via PCR for Covid-19, restricting some activities and regrettably temporarily stopping in-person visitation during this 14-day precautionary period.

Over this time period, we will test all residents and staff twice in a 14-day period. If we have no positive tests, the center will open back to general operations. The new Covid-19 strain has started to impact all of us, and I know this is terribly disappointing news, but we have to implement these screening measures to ensure we mitigate potential outbreak status and keep your loved ones and our staff safe. We are hopeful that we will be back to in-person visitations within 2 weeks.

We will continue to schedule virtual visitations through reception and you can call the nursing unit directly to receive updates on your loved ones here at Presidential Oaks. Also, you can drop off non-perishable items from 9 a.m. to 4 p.m. in the front lobby.

To improve communication to families and direct responsible party members - and to keep you updated on a regular basis - I would like to have an email address or phone number that receives text messaging. You can provide this information to the following email – operations@presidentialoaks.org. Please provide your name and the name of your resident family member(s).

Thank you again for your support of Presidential Oaks. We will get through this together.

Sincerely,
Jeff Schwartz, CEO,
Gary Plasschaert, Administrator
Tiffany McCarty, DNS